# IRC Community Sponsorship Post-Arrival Ongoing Support Training Resources



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## **Health & Wellbeing:**

#### **NHS Services in Scotland:**

- NHS Scotland Website: Information on GP services, dental care, opticians, sexual health clinics, and more.
- NHS Inform: Guidance on accessing healthcare, including for refugees.

#### **Prescriptions:**

 Prescriptions in Scotland: <u>Prescriptions</u> dispensed in Scotland on Scottish prescription forms are free for everyone (including refugees).

# Other NHS Costs:

- Other NHS costs (dental treatment, glasses, travel to hospital, wigs etc) are not automatically free.
- People on a low income, including refugees, can apply for help through the <u>Low</u> <u>Income Scheme</u> by completing an HC1 form or calling 0300 330 1343 for advice on completing the form.

#### Mental Health:

- Samaritans Scotland: 24/7 emotional support for anyone in distress. Call 116 123
- SHOUT: Free, confidential text support for mental health crises. Text 'SHOUT' to 85258.
- <u>Hub of Hope</u>: Online directory of mental health services; enter postcode to find nearest services.
- If someone is at risk of harming themselves or others, they can go to the Accident & Emergency (A&E) department of any hospital. Support is available 24/7.

## **Maternity Entitlements:**

• Best Start Grant and Best Start Foods: Payments to help with the costs of pregnancy or caring for a child. Applications can be made online or on by phone at 0800 182 2222.

# **Financial Support**

#### **Benefits:**

Everyone's circumstances are different — there is lots of advice and support available.

You can refer families to, or guide them towards, these trusted sources:

- GOV.UK Benefits: Official UK government website with the latest rules, eligibility, and application links.
- <u>Citizens Advice Scotland:</u> Free, confidential advice on benefits, including Universal Credit.
- <u>Turn2Us Benefits Calculator</u>: Online benefits calculator to check what benefits families might be entitled to.
- Jobcentre Plus: Explains benefits that families may qualify for and support with applications.

#### **Charitable Grants**

Charities can provide grants that do not need to be repaid - a great way to get extra support:

- <u>Turn2Us</u>: Search by postcode for local charities offering grants.
- National Zakat Foundation: Support for hardship, housing, and work or education.
- <u>Family Fund:</u> Grants to families raising disabled or seriously ill children / young adults on low-income.
- <u>Citizens Advice Scotland</u>: Help with food, energy, and other support.

#### **Basic Needs:**

- Scottish Welfare Fund Crisis and Community Care Grants: One-off grants for urgent needs or setting up a home. Apply via local council. Grants do not need to be repaid.
- Free Items: Platforms like <u>Trash Nothing</u>, <u>Freecycle</u>, and <u>Freegle</u> help families access free household items.

#### Food:

- Trussel Trust: 3-day emergency parcels (referrals usually via Citizens Advice)
- Community programmes: Free meals and food support through local initiatives such as <u>FoodCycle</u>, <u>FareShare</u>, and <u>NextMeal</u>.

## **Transport:**

• Families on Universal Credit may get up to 50% off train or some bus fares with a <u>Jobcentre Plus Travel Discount Card.</u> Discounts can vary by provider, and the card can be requested directly from the local Jobcentre Plus.

## **Saving Schemes:**

- Help to Save: 50% government bonus for families on Universal Credit or Tax Credits
- Tax-Free Individual Savings Account (ISA): Cash ISA, Stocks & Shares ISA, Lifetime ISA.
- Interest-free, Sharia-compliant banks: e.g., <u>Al Rayan Bank</u> and <u>Gatehouse Bank</u>.

# **Employment and Safety:**

## **Proving the Right to Work:**

Refugees must prove their right to work in the UK via the GOV.UK "Prove your right to
work to an employer" webpage by generating an online Share Code to share with their
employer.

## **Exploitation Support:**

 Modern Slavery Helpline: For advice or to report exploitation, call 08000 121 700 or visit their website.

#### **Advice on Scams:**

For guidance or to report a scam:

- Action Fraud (UK-wide reporting)
- Consumer Advice Scotland
- Citizens Advice Scotland
- Age Scotland: Advice, information, and support for older adults.

#### **Education:**

#### **Supporting Children at School**

- <u>The Bell Foundation</u>: Helps teachers support children learning English and promote inclusion.
- IRC Healing Classrooms: Training for schools and educators on trauma-informed approaches refugee/asylum-seeking children's wellbeing and inclusion.

#### **Adult Learning & Vocational Courses**

- ESOL Classes: Formal and informal classes for English, confidence, and day-to-day communication.
- Open University Scotland: Flexible courses, including English and Maths.
- <u>Skills Development Scotland</u>: Guidance on essential skills, apprenticeships, university applications, and other learning opportunities.

## **Higher / Academic Education**

- Overseas Qualifications: <u>ENIC Statements of Comparability</u> can sometimes be funded by Jobcentre Plus.
- Tuition Fees: Refugees (and people with humanitarian protection or indefinite leave to remain) are eligible for home-fee status and full SAAS tuition fee funding for their first undergraduate degree in Scotland. Check <u>SAAS</u> and <u>Scottish Refugee Council</u> for individual cases.
- Sanctuary Scholarships: Several Scottish universities offer scholarships for refugees.
   See STAR Network.